

Attachment 2

From: [Michael Garabedian](#)
To: [Bitter, Greg](#)
Cc: [Ogden, Derek](#); [Morales, Sean](#)
Subject: Re: McDonald's Drive Thru hearing
Date: Wednesday, April 22, 2020 2:03:45 PM

EXTERNAL: This email originated from outside of the organization. Do not click on any links or open attachments unless you recognize the sender and know the content is safe.

Greg,

I don't want to proceed without the information requested.

Did you send the original permit information and file?

I don't have a current layout and it's not possible to see what is being changed without the original.

I don't think that I have a full sheet to what is proposed now.

It's not clear that the three trees will be removed to widen to two lanes, but it looks like it.

It looks like the widening lane will reduce the south bound arrow-marked lane.

—

There is no traffic to the orders place and windows in the lot closest to the McD entrance; an arrow takes cars to the east side of a barrier and not through there, so parking there is not blocked.

Cars also enter from the "alley" and north-south street, so there are two entrances, this one not through a parking area.

Then the two ways to enter the property merge before the order place.

There are two order places now.

It looks like the hang up/slow down is at the two pick up windows. There does not seem to be enough pick up to keep up with the two order kiosks.

The two approaches do meet before entering the order places.

I don't see interference with parking buy the line now, though this may because people can't go inside.

It seems that McD has not info on the waiting time before getting too order.

—

It looks like the any problems that existed before the new virus are because of a bad initial design.

Mike

> On Apr 22, 2020, at 10:28 AM, Bitter, Greg <GBitter@roseville.ca.us> wrote:

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> Mike,
>
> Have you had time to review this information and determine if you want to proceed with a hearing before the Planning Commission. We will be sending out the required public notices tomorrow if we do not hear from you. Feel free to give me a call if you have any questions. My cell is 916-508-6871.

>
> Greg
>
> Gregory W. Bitter, AICP
> Planning Manager
> Development Services Dept.- Planning Division
> o: (916) 774-5294
> f: (916) 774-5129
> Working together to build a quality community.
>
> Civic Center | 311 Vernon Street | Roseville, CA | 95678

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>
> -----Original Message-----
> From: Bitter, Greg
> Sent: Thursday, April 16, 2020 4:42 PM
> To: Michael Garabedian <michaelgarabedian@earthlink.net>
> Cc: Ogden, Derek <DOgden@roseville.ca.us>; Morales, Sean (SMorales@roseville.ca.us) <SMorales@roseville.ca.us>
> Subject: FW: McDonald's Drive Thru hearing

>
> Mike,
>
> I'm sorry it's taken so long to get you this information. As you can see below, the side by side drive through design for McDonalds reduces the wait time for cars by approximately 80 seconds. This is a little more efficient than I thought it would be, but you can see that the addition of the side by side drive through has the ability to significantly reduce idling time in the drive through lane.

>
> Let me know if this data helps you understanding of the project and whether or not you want to continue with your request for a public hearing before the Planning Commission.

>
> Please let me know if you have any other questions.

>
> Greg
>
> Gregory W. Bitter, AICP
> Planning Manager
> Development Services Dept.- Planning Division
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>
> -----Original Message-----
> From: Mcauley Kevin <kevin.mcauley@us.mcd.com>
> Sent: Thursday, April 16, 2020 3:12 PM
> To: Morales, Sean <SMorales@roseville.ca.us>; Mccarthy Brian <brian.mccarthy@us.mcd.com>
> Subject: RE: McDonald's Drive Thru hearing

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>

> Hi Sean,

>

> Here is some info on a side by side versus the existing single lane.

>

> •Average monthly OEPE time for SBS store during 2017 was 190 seconds (3:10 minutes). Single lane DT was close to 270 seconds (4:30 minutes).

>

> oHow the OEPE time is calculated: time starts when the order taking process completes (employee presses Total for the order). Time ends when the order is presented to the customer (crew hits Serve on the drive-thru monitor)

>

> Kevin McAuley

> McDonald's USA

> Walnut Creek Development Team

> Construction Manager

> Cell: 858-342-3536

> eFax: 702-543-2733

> kevin.mcauley@us.mcd.com

>